



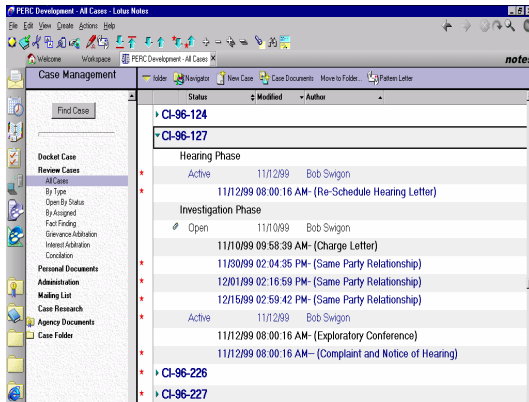
Labor Relations/CM

Empowering Labor Relations Agencies Through Technology

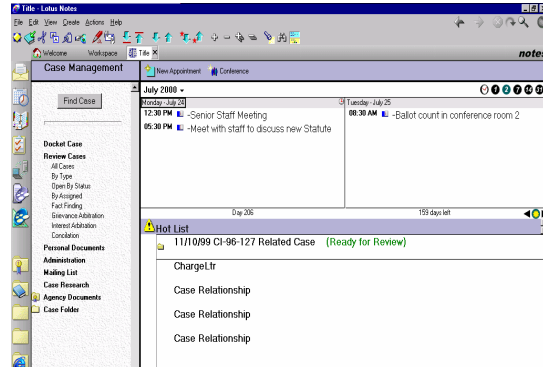
Today, labor relations agencies are challenged with delivering expanded and improved services to meet the increasing demands of the constituents they serve. Meeting the challenge has become increasingly difficult with budget constraints, greater service demands and less resources.

Labor Relations/CM helps meet this challenge by leveraging today's State of the Art technologies to automate many resource intensive and repetitive processes. Plus, it provides enhanced services and efficiencies that would otherwise be unattainable within current operations.

Labor Relations/CM combines case management, document management, legal research, workflow, electronic mail, enterprise calendaring, scheduling, information security, word processing, mailing list management and more into a single, integrated software solution.



Electronic Case File



LRM Home Page

Case Management – allows staff and constituents to share case information and track case status. Leveraging the Internet, case management information can be accessed from anywhere, anytime.

Document Management – provides a centralized repository for your critical case-related and research documents.

Legal Research – documents stored in Labor Relations/CM are full-text indexed, allowing researchers to quickly find relevant documents by key word, phrase, word proximity, and relevance searches; providing a common repository for decision writing and .

Workflow – case related work processes are driven by the progression of each case. Management and staff can quickly and easily view current case status, case workload, and other case related metrics.

Word Processing Integration – documents can be created directly from within Labor Relations/CM, without having to leave the application and launch a separate word processor. All major word processing software packages are supported.

Electronic Mail Integration – e-mail serves as the foundation for communication amongst all participants, whether internal staff or external constituents.

Integrated Calendaring and Scheduling – from within the case management system, users can check available people, rooms, and other resources for the coordination and scheduling of meetings.

Labor Relations/CM incorporates state-of-the-art technology to better manage agency functions including:

- Arbitration
- Conciliation
- Fact Finding
- Decisions and Appeals
- Representation
- Unfair Practices

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